[37581850] User Testing

Details

Status	Task is active
Start date	Not specified
Due date	Not specified
Estimated time	Not specified
Privacy	Task is not private
Progress	10%
Assigned to	Haider I.
Assigned by	M. Saad Hassan
Date assigned	20/03/2025 10:51PM
Task list	Cards
Project	ScalpelConnect
Company	The App Founders
Last modified	03/06/2025 2:40AM

Comments on this task

1. **M. Saad Hassan** March 20, 2025 at 10:52PM

https://docs.google.com/spreadsheets/d/1RdxsvFCEeXQBNbae2zRZDFJmbnyxwoHaYbEkQtbom00/edit?gid=1688594936#gid=1688594936

2. **Haider Iftikhar** May 09, 2025 at 1:16AM

Hello everyone, @JohnT @GeneC @AndyF @CindyM @JosephM ,

As discussed in the user testing session today, here is a summary of the issues that will be remediated. Any more issues that I might have missed please feel free to mention it here.

1. Calendar - Open the pop-up calendar on selection of dates tab. (Across Web App)

2. Textual Correction: (Cv is a required field Pop-Up error message)
- Cv - Caps V
- D in the end of receive_.
- Remove the explanation mark.

3. Date Formats - MM/DD/YYYY - Apply all across the Inner Pages

4. Job Requirements & Address should be in Information Tab - provider/open/job detail

5. Add Board Certification - Last Rectification (Should have NA option)

6. Use Case (To be checked) - After Sign-Up the phone number doesn't appear in the edit profile screen. After editing the number to a new ones, the old number comes back. Will be remediated.

7. Search based Option for dropdowns.

8. On CV File Upload Selection, Allow Images to be uploaded (Recommended formats PNG, JPEG and HEIC)

9. Service provider profile while being viewed from employer doesn't show complete data. Skills missing.

Thank you and Regards,

Haider - PM

36

3. **John Tenhaeff** May 10, 2025 at 12:19AM

on #2:
just to make sure, the d is not capped, it is received
we can remove ! from all error messages

on #3
MM/DD/YYYY format everywhere

4. **John Tenhaeff** May 10, 2025 at 12:20AM

9 Missing more than just skills (education, references, fellowships) We want to show all non personal data here

5. **John Tenhaeff** May 10, 2025 at 12:20AM

10. We also discussed making Board Certification Number optional

6. **John Tenhaeff** May 10, 2025 at 12:21AM

One of our most important topics was messaging between Employer and Provider. We decided:
1. We should use the term messaging/messages instead of Chat. We don't want to convey that it will be live back and forth.
2. Providers should only be able to send messages to facilities once they have applied for a specific job under that Facility
3. Messages back from Facility should not provide personal information (name, picture, number, etc.) of the person responding, but should reflect the information of the Facility (name)
4. We need to ensure the messages are recorded and stored and available for review by Scalpel Connect Admins

7. **Haider Iftikhar** May 14, 2025 at 2:55AM

Dear Team,

Please find below the **Minutes of the Meeting** for the test session held today, **May 13th, 2025**, regarding the **Employer Side Profile Signu** and associated functional review across mobile and web platforms:

1. Mobile App - Employer Profile Signup

- **TIN Number Validation Issue:**
  During the signup process for the Employer profile, the TIN number field currently accepts only 9 digits. However, the validation logi expects 10 to 20 digits.

  Action Required: Align the input field to accept the correct validation range (10–20 digits) to prevent blocking user progress.

- **Incorrect Profile Redirection:**
  If the app goes into the background during Employer profile creation and the user returns, it incorrectly redirects to the **Provider Profile** instead of resuming or showing the **Employer Profile**.

  Action Required: Ensure correct session handling to maintain context when the app resumes.

2. Web Portal - Facility and Profile Section

- **Facility Picture Sizing:**
  The uploaded facility images currently appear cropped or improperly aligned.

  Action Required: Confirm and implement a preferred image dimension/ratio for optimal **fit-to-screen** display.

- **Facility Not Shown After Signup:**
  On selecting the **'Facility'** section from both **'My Profile'** and the **side menu**, the facility added during signup does not appear on fi load. It becomes visible only after a hard refresh.

  Action Required: Fix initial load issue to display facility details immediately post-signup.

- **Image File Type Error on Edit:**
  Although **JFIF** image files are accepted during onboarding, an error is thrown when editing the facility description later — stating tha only JPG, PNG, and SVG formats are allowed.

  Action Required: Extend file type validation on the edit screen to include **JFIF**, ensuring consistency.

3. Job Creation & Detail View

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- **Popup Dismissal Issue:**
  While creating a job, if the user clicks outside the popup unintentionally, all entered data is lost.

  Action Required: Implement data persistence or a warning before closing the popup to avoid data loss.

- **Calendar View in Job Details:**
  Employers currently do not see a visual calendar view of the **dates** selected during job creation. They can only see the Est start & end dates.

  Action Required: Display a calendar component (similar to what providers see) on the job detail screen for clarity, where we have information, facility, benifits, (Same as Calendar)

4. Contracts Section (For Next Meeting)

- **Attachment Requirement in Contracts:**
  It was highlighted that the **contract** functionality may require an **attachment upload** feature.

  Action Required: Schedule this discussion in the next session to finalize requirements and feasibility.

Please acknowledge and feel free to highlight any additional observations. Looking forward to aligning on the pending items in our next session.

Thank you & Regards,

Haider - PM

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8. **John Tenhaeff** May 19, 2025 at 7:51PM

Job Creation

From a usability perspective, we also feel the calendar portion of the job creation workflow should be at the end of the process, not the beginning. Users should first fill out the job details (description, hours, wage, terms, etc.) and also a start and end date that populates. Once this is completed if they want to manage the days of the assignment in more details, then they should be given the calendar functionality.

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9. **John Tenhaeff** May 19, 2025 at 7:55PM

Create Job

On the calendar in create job, it displays as a Monday - Sunday calendar. The desire is to have this as Sunday - Saturday.

Note that all calendars views in the application (web and mobile app) should be presented as Sunday - Saturday.

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10. **Haider Iftikhar** May 30, 2025 at 4:17AM

Hello @JohnT , Below are the minutes of meeting for today's call. Let me know if I missed anything, thank you.

- Set the display color for user initials to slate blue.
- Ensure list view and calendar view icons in the job search section follow the approved color palette.
- Add soft delete functionality for dropdown list items in the admin panel.
- Change map view icons from green to orange.
- Fav icon and app icon will be finalized by the marketing team.

Regards,
Haider

Today	Edited at 2:37AM by M. S.	Cards	
20 May 2025	Edited at 2:12AM by M. S.	Cards	
20 Mar 2025	Created and assigned at 10:51PM by M. S. to	Cards	