# **SafetyBuilt.net** – Scope of Work Document

Version: 1.0

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### **Project Overview**

The Safety Built website is designed to provide comprehensive training courses focused on safety measures, prominently featuring an engaging homepage with interactive sections. Users can easily navigate through the website to explore the various courses offered, each presented with detailed information including pricing, course overview, and user ratings. The platform allows users to search for courses by name, sort them based on pricing and popularity, and preview course content before enrolling.

Once enrolled, users can access course detail pages providing in-depth information about the curriculum, learning materials, and instructor details. They can add courses to their cart for enrollment and leave reviews and ratings upon course completion, contributing to the platform's community-driven approach to learning.

Registered members, including students and team leaders, gain access to personalized features such as order history, wish lists, and certificates. Team leaders have additional capabilities to manage their team's progress and enrollments. The admin panel provides administrative functionalities, including managing users, courses, transactions, promo codes, and website content, ensuring smooth operation and customization of the platform to meet the needs of its users.

#### Website Main Menu

- Home Page
- About Us
- Courses
- Contact Us
- Cart Icon (Cart for Course Enrolment)
- / Sign In
- Create an Account (Sign up as a Student and Sign up as a Team/Group Leader)

#### **Footer**

- FAQ
- Privacy Policy
- Terms & Conditions
- Follow Us On Social Media Icons

#### **Høme Page**

The website's engaging homepage will prominently display a navigation menu and interactive sections. These sections will include the header banner, why choose safety built, and featured course.

#### **About Us**

The About Us page will provide a comprehensive compilation of information regarding Safety Built, including their mission and vision statements, reasons for choosing Safety Built, and details about their high-quality training courses.

#### Course

On the course listing page, users can view the training courses offered by Safety Built. Each course will be presented with a card displaying the course name, an image, pricing, and a 5-star rating. Users can preview a course, which will redirect them to the course detail page. Additionally, users will have the option to search for courses by name and can sort them by pricing from low to high, high to low, ratings, and popularity, based on views or enrollment numbers.

#### **Course Detail Page**

On the course detail page, users will find a comprehensive overview of the course, tutor name, last updated, detailing what they'll learn, including the number of videos, articles, quizzes, and whether a certificate is provided upon completion. Additionally, the page will display the course curriculum organized by chapters, listing the videos, articles, and quizzes included in each section. The page will also indicate the enrollment fee for the course. Users can watch the 1st introductory video without paying the enrollment fee.

Users will have the option to add the course to their cart for enrollment and can add them to their wish list. They can also view the ratings and reviews given to the course by other students, providing valuable insights into the course's quality and effectiveness.

#### **Course Reviews**

Users will be able to give reviews of the course along with star ratings once they have completed the course using their registered portal.

#### Wish list

Users can add the course to their wish list. Additionally, on the wish list, they have the option to remove the product from the list. The user must be a registered user to add the course to the wish list.

#### Cart

Once the user adds the course to the cart, the cart page will present a concise summary, featuring a small course image, the title of the course, and the corresponding course amount. Users will also find an option to remove the course from the cart if needed. Additionally, users will have the opportunity to apply a promo code at checkout, enabling them to avail discounts on their orders.

#### Checkout

On the checkout page, the user can review the order summary and applied promo discount, and able to add the following Billing information and Payment Information.

#### **Billing Information**

- First Name
- Last Name
- Email Address
- Contact Number
- Address Details (Address Line1, Address Line2, City, State, Post Code, and Country)
- Additional Information

#### **Payment Information**

- Card Number
- / Expiry Date (mm/yy)
- •/ CVV

#### Note:

- The user must be a registered member before proceeding to the checkout.
- Payment Gateway **Stripe**

#### **Contact Us**

This page will have all the contact details including email address and contact number. Users will be able to ask their queries by filling up the Contact Us form comprising the following fields:

- First Name
- Last Name
- Email Address
- Phone Number
- Your Message

#### **FAQ**

The FAQ page will display the list of answers to the frequently asked questions.

#### **Generic Pages**

Following will be the content-based generic pages of the website.

- Privacy Policy
- Terms & Conditions

#### Sign In

Users (Students and Team Leaders) will be able to sign in via their email and password to their respective portals.

#### Remember Me

If the user doesn't want to input login credentials repeatedly they can save the login credentials.

#### Forgets Password

In case the user forgets the password, the user will enter an email address, and an OTP will be sent, using that user can reset the password.

#### Create an Account - Sign up

Users have the option to sign up for different roles within the platform, such as "Team Leader" and "Student". This allows individuals to access tailored features and functionalities based on their specific needs and responsibilities.

As a Team Leader, users will create an account and gain the ability to manage their team of students, monitoring their progress throughout the course. Additionally, Team Leaders have the option to enroll in and take the course themselves, ensuring they're equipped with the same knowledge and understanding as their students.

On the other hand, as a student, users will enroll in the course, actively participate in learning activities, and complete the course requirements, which may include watching learning videos, reading articles, and taking quizzes. Upon successfully finishing the course, students will receive their certificates as proof of completion. Should they wish to re-watch any of the chapter videos, they need to pay the amount set by the admin.

#### Sign up as a Team Leader

Following will be fields to sign up as a Team Leader. Moreover, the email address will be used as a unique identity.

- First Name
- Last Name
- Email Address
- Contact Number
- Company Name
- / Enter Password OR Use Auto-Generated Password
- Confirm Password

#### Sign up as a Student

Following will be fields to sign up as a Student. Moreover, the email address will be used as a unique identity.

- First Name
- Last Name
- Email Address
- Contact Number
- Enter Password OR Use Auto-Generated Password
- Confirm Password

Students after registration can use the following features as members:

- My Profile
- My Orders
- My Courses
- My Wish list
- My Certificates

#### My Profile

Here users can view personal information such as Name, Email Address, Phone Number, and Password. Users can edit the profile information and change the password.

#### **My Orders**

This page displays the student's order history, including information such as the order date, order number, total amount, and details of enrolled courses.

#### **My Courses**

In this platform, users can easily access a list of all the courses they are currently enrolled in. Each course will be structured into chapters, featuring learning videos, reading materials, and quizzes to enhance understanding. A progress counter will be prominently displayed, allowing students to track their advancement through the course materials.

Upon completing a course, students will be rewarded with a certificate personalized with their name. If the student wants to download the certificate, they have to pay the additional certificate amount set by the admin.

Moreover, students will have the opportunity to provide feedback on the course content by leaving reviews and ratings and helping others make informed decisions about their learning journey.

Additionally, if students wish to watch any of the watched videos they need to pay the amount set by the admin. For this, the student will provide the payment details i.e., card number, expiry, and CVC.

Regarding quizzes, users will have the chance to submit their answers and view their results upon quiz completion. While students can retake quizzes multiple times, their initial score will be considered final. To receive the course certificate, students must complete all the videos and achieve a score of 40% or higher in the quizzes. Each quiz question will be worth one point, and correct answers will earn students a full point, while incorrect answers will not contribute to their score.

#### My Wish List

Students can view the courses they have added to the wish list. Also, there will be an option to remove the course from the wish list.

#### **My Certificates**

Students can view the certificates they've earned upon completing their courses. However, if a student wishes to download a certificate for their records, they must pay an additional fee set by the admin.

Team Leaders after registration can use the following features as members:

- My Profile
- My Orders
- My Courses
- My Students
  - Add Student
  - Track Student's Progress
- My Wish list
- My Certificates

**Note:** All mentioned above will be the same for Team Leaders as students. Defining the additional Team Leaders Feature below i.e. My Student Module.

#### **My Student**

Team Leaders can add their students to the platform, to monitor their progress, including the courses they've enrolled in and completed. Additionally, Team Leaders can track their students' quiz scores, providing them with valuable insights into their students' learning journeys.

#### **Add Student**

To add a student, the team leader will input their email address. Subsequently, an email will be dispatched to the student, containing instructions for creating their account, along with an auto-generated password.

## ADMIN PANEL

#### **Manage Students**

Admin will be able to manage the students who have registered themselves on the site.

#### Admin will:

- View All Students Registered on the Web App
- Search and Sort Registered Students
- View, Edit, and Delete Students
- View their enrolled course along with the progress status
- View Quiz scores for each course chapter.
- View Rewarded certificates
- View orders and their transactions

#### **Manage Team Leaders**

Admin will be able to manage the Team Leaders who have registered themselves on the site.

#### Admin will:

- View All Team Leader Registered on the Web App
- Search and Sort Registered Team Leaders
- View, Edit, and Delete Team Leader
- View Students added by the Team Leaders
- View their enrolled course along with the progress status
- View Quiz scores for each course chapter.
- View Rewarded certificates
- View orders and their transactions

#### **Manage Courses**

Admin Will manage the Courses that will be displayed on the website. For each course, there will be the following that the admin will manage.

- Course Description, Overview, and Enrolment Fees
- Course Chapters
- Learning Videos Chapter wise
- Reading Articles Chapter wise
- Quizzes (MCQs Based Quiz) Chapter wise

#### **Manage Promo codes**

The admin has the authority to manage discount codes. These codes can be configured to provide either one-time use or ongoing discounts based on percentage rates.

One-time use discount codes are designed to be redeemed only once per user. However, Percentage rate discount codes, offer users a specified percentage off their total purchase amount. This type of discount can be applied to multiple transactions.

#### **Manage Promo Codes for Companies and Specific Student**

The admin has the capability to generate promo codes tailored for both companies and students. These codes can be customized to offer percentage discounts according to the admin's preferences.

#### **Manage Transactions**

Admin will view the transactions made by students and team leaders against the course enrolment.

#### **Manage Students Reviews**

The admin can access and view the reviews that students have posted regarding their completed courses.

#### **Settings**

Admin can manage the additional pricing for the following:

- Pricing to Download the Certificate
- Pricing to Re-watch the chapter videos

#### **Manage Contact Queries**

Admin can view the user queries submitted using the contact us form.

#### **Manage Website Content**

Admin can manage the website content along with the content of the following pages:

- FAQ
- Privacy Policy
- / Terms & Conditions

## THANK YOU